



**Centre for Inclusive Living
Perth & Kinross**
Empowering individuals to live independently

Accessibility Assessment Report

Location: Milnathort

Date: 3rd of December 2025

Overview

An Accessibility Assessment was conducted to evaluate the accessibility of the streets around the Town Hall.

Members were invited by Perth and Kinross Council staff to walk or wheel through an area where issues have been raised by people who live in Milnathort. On the day of the audit, 2 wheelchair users were supported to attend by the CILPK manager.

Both wheelchairs were electric and the users had different skills and experience with their chairs.

Detailed Assessment

1. Outside the Town Hall

Access from the taxis to the meeting point at the town hall was tricky due to the raised pavement at the parking bays. The wheelchair users had to disembark from the vehicles and cross the road diagonally to

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



**Centre for Inclusive Living
Perth & Kinross**
Empowering individuals to live independently

reach the pedestrian crossing. The path around the town hall has a cobble style texture with a slope which was tricky to manoeuvre.

2. Paths

Many of the paths we explored had varying textures and gradients. One of the wheelchair users required support in the form of descriptions of the path along with notes of street furniture such as bins, plant pots, lamp posts and signs.

One of the paths had a sandbag positioned in a puddle of water. This proved hazardous for one of our wheelchair users as the sandbag was in the middle of the path.

Steps at the side of the path near shops proved to be hazardous as there was no line to indicate the drop from the path. There was no barrier to prevent a wheelchair from tipping down the steps.

Outside the Nisa store, there was a steep section of paving at the entrance. A painted line around the section would help to indicate the difference in gradient.

Overall, there were few dropped kerbs where they were needed and the dropped kerbs that were in place, were not flat.

3. Bus stops

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently

The group viewed two bus stops on the main road and discussed possible improvements such as line painting which would indicate where the buses should stop to allow for easier access.

4. Street furniture

Overall, on the streets that we explored, bins and street furniture were placed well for wheelchairs to navigate around. Paths were mainly kept clear; however we noted that improvements could be made by applying contrasting paint to lamp posts to make them easier to see.

Conclusion

Report compiled by Sheila Mackay, Manager, with support from Evander Cobban, Treasurer and Trustee and Cindy Godfrey-McKay, Chairperson.

Photos from the audit visit are shown below this text.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail:info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows Evander, Cindy and Sheila from the Centre for Inclusive Living with Councillor Watters.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



Cindy, Evander and Sheila from CILPK met with Susannah Rae, Active Travel Coordinator, Councillor Richard Watters and Connor from the roads department.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows Evander disembarking from the taxi at the parking bay on the main street. There was a double kerb at the left of the bay. A wheelchair user would have to cross over the road to reach the pedestrian crossing to then cross back again to reach the Town Hall. There was no clearly marked area for drop off.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows Evander navigating his way from the taxi in the parking bay to get to the pedestrian crossing to then cross back over the road to the town hall.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows Cindy navigating the pavement before crossing a side road. The path has a steep gradient which was difficult for her chair to navigate. The parked car was very close to the dropped kerb.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows the dropped kerb and parked car which is very close to the junction. The car was parked behind the yellow lines and so to make an improvement, the yellow lines could be extended.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail:info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows one of the dropped kerbs. As the kerb was not flat, one of the wheelchairs struggled to manoeuvre over it. We noted that it was easier driving down onto the road however, driving up and onto the path proved tricky.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows the entrance to one of the paths we explored.

The path surface was mostly smooth.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows a dropped kerb which proved suitable for both wheelchairs to drive on to the road however proved to be tricky to drive onto the path for one of the wheelchairs. Further discussion with one of our members highlighted that kerbs tend to be more difficult to negotiate for lighter weight wheelchairs.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows the group navigating one of the paths at a residential area. The path slopes to the right and a bush on the left hangs over the path. On a dull day the dark, green bush was not noticeable for a person with a peripheral visual impairment. The gradient of the path meant that the wheelchair felt like it was tipping.

Both wheelchair users commented on the camber of the paths around the route we explored as they found the same issues with most of the paths.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows a sandbag placed in the middle of the path. The sandbag had been placed in a hole or dip. It was partially submerged. One side of the wheelchair caught on the sandbag and could have caused further issues if the wheelchair user was unaccompanied. On this occasion, the wheelchair tipped however, the user was able to stop themselves from falling as they had the use of their left leg.

It was unclear why the sandbag was placed on the path.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows a change in gradient on the path at the shop entrance. The gradient appeared quite steep for a wheelchair user to navigate. The lack of colour contrast presents a hazard for people with sight impairments. We suggest that white or yellow paint could be applied around the section at the doorway. Ideally, reducing the gradient would make the entrance more accessible.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail:info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows steps at the side of a path in front of a shop. The path is fairly narrow and one of our wheelchair users did not notice that the change in path was actually steps. Painted lines or a barrier would help to improve safety for people with disabilities using the path.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail: info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows the path where the bus will stop. The group discussed improvements and agreed that providing bus drivers have an awareness of passengers' needs and also use the drop down ramp on their vehicle, there should be no issues. The extended path is helpful for passengers to manoeuvre.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail:info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913



Centre for Inclusive Living Perth & Kinross

Empowering individuals to live independently



The photo above shows another bus stop.

The group did not have any suggestions for improvements other than to revisit and observe passengers using the area.

Centre For Inclusive Living Perth and Kinross
The Gateway Centre, North Methven Street, Perth, PH1 5PP.
Tel. 01738 587282
e-mail:info@cilpk.org.uk
Scottish Charity No. SC016452
Company Ltd by Guarantee: SC339913